



Finanzdepartement des Kantons Basel-Stadt

Immobilien Basel-Stadt

The easy way to pay rent

**By direct debit, e-bill or
email invoice.**

Sign up today for one of three options to pay your rent from home in a convenient, secure and environmentally friendly way. If you have any questions, please contact debitoren-ibs@bs.ch.

Direct debit from Swiss banks (called LSV+) or Postfinance (called Direct Debit)

- What:**
- **Simple:** Rent is automatically debited from your account on the first working day of the month in which it is due. Changes to the amount do not need to be reported.
 - **Secure:** Abuse is ruled out thanks to a high level of transparency. The amount debited can be checked on the monthly statement and cancelled within 30 days without giving a reason. The amount is credited immediately.
 - **Fast:** The transfer is direct and the service is free.
- How:** Complete the direct debit registration form. The document can be downloaded from **www.bs.ch/ibs-mieterinfo** or requested from **debitoren-ibs@bs.ch**. Send the signed application to Immobilien Basel-Stadt, Finanzen & Controlling, Debitoren, Postfach, 4001 Basel.

E-bill (eBill)

- What:** With E-bill, you receive your bill directly in your e-banking. You can view and pay it conveniently and securely from home with just a few clicks.
- How:** You can log in directly to your e-banking portal. Use the six-digit customer number from your last rental invoice as your customer number. If you have any questions, please contact **debitoren-ibs@bs.ch**.

Email invoice

- What:** You can choose to receive your monthly invoice and payment slip in PDF format by email. This allows you to process the invoice digitally and save a lot of paper.
- How:** Please let us know by email at **debitoren-ibs@bs.ch** if you would like to receive invoices by email in the future.