



EMERGENCY CARD

Englisch - English

Domestic violence

Help and support if you are experiencing violence in your family, marriage or (ex-) partnership

Emergency help at your location

Police emergency

Tel. 117 

www.polizei.bs.ch

You can also report an offence at any police station.

Protection, advice, and accommodation for women with and without children

Basel-Stadt and Basel-Landschaft Women's Aid

(Frauenhaus beider Basel)

Tel. +41 (0)61 681 66 33 

info@frauenhaus-basel.ch

www.frauenhaus-basel.ch

Protection, advice, and accommodation for women with and without children

The Salvation Army Women's Shelter, Basel Region

(Heilsarmee Frauenhaus Region Basel)

Tel. +41 (0)61 302 85 15 

frauenhaus@heilsarmee.ch

heilsarmee.ch/frauenhaus

Medical care for women

University Women's Clinic – Emergencies

(Frauenklinik Universitätsspital Notfall)

Tel. +41 (0)61 328 75 00 

Spitalstrasse 21, 4031 Basel

www.unispital-basel.ch/frauenklinik

If you have experienced sexual/physical violence, having a medical examination as soon as possible is recommended. Examination by a **female doctor** is guaranteed.

Medical care

University Hospital Basel – Emergencies

(Universitätsspital Basel Notfallzentrum)

Tel. +41 (0)61 265 25 25 

Petersgraben 2, 4031 Basel

www.unispital-basel.ch/notfallzentrum

Medical care for babies, children, and young people

University Children's Hospital Basel – Emergencies

(Universitäts-Kinderspital beider Basel Notfall)

Tel. +41 (0)61 704 12 12 

Spitalstrasse 33, 4056 Basel

www.ukbb.ch

WalkIN, drop-in psychiatric clinic

University Psychiatric Clinics, Psychiatry Health Centre, Acute Outpatient Clinic

(Universitäre Psychiatrische Kliniken, Gesundheitszentrum Psychiatrie)

Tel. +41 (0)61 325 81 81

Mon to Fri: 8:00-16:00

Kornhausgasse 7, 4051 Basel

www.upk.ch

Crisis intervention, help with psychological problems

University Psychiatric Clinics – Emergency

(Universitäre Psychiatrische Kliniken Patientenaufnahme und Notfall Psychiatrie)

Tel. +41 (0)61 325 51 00 

Wilhelm Klein-Strasse 27, 4002 Basel

www.upk.ch

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Department of Justice and Security Basel-Stadt
(Justiz- und Sicherheitsdepartement Basel-Stadt)

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www.halt-gewalt.bs.ch

Free information material about domestic violence is available on our website.

Scan the QR code to hear information about

domestic violence in English:



ADVISORY SERVICES

Crisis intervention and advice

Social service

Basel-City Cantonal Police

(Sozialdienst Kantonspolizei Basel-Stadt)

Tel. +41 (0)61 208 00 29

Mon to Fri: 8:00-12:00, 13:30-17:00

Clarahofweg 27, 4001 Basel

kapo.sozialdienst@jsd.bs.ch

(Counselling sessions by appointment)

Advice, assistance, and financial support for women, men, children, and young people (by phone, chat, email, or face-to-face)

Basel-Stadt and Basel-Landschaft

Victim Support (Opferhilfe beider Basel)

Tel. +41 (0)61 205 09 10

Mon to Fri: 8:00–18:00

Steinengraben 5, 4051 Basel

info@opferhilfe-bb.ch, www.opferhilfe-beiderbasel.ch

(Counselling sessions by appointment)

National Victim Support Helpline



Tel. 142

Counselling for people who have used violence at home, or fear they might do so.

Domestic Violence Counselling

Service

(Fachbereich Gewaltberatung)

Tel. +41 (0)61 267 00 00

Elisabethenstrasse 53, 4051 Basel

gewaltberatung@jsd.bs.ch

(Counselling sessions by appointment)

Advice for men in all life situations

Men's Office Basel Region

(Männerbüro Region Basel)

Tel. +41 (0)61 691 02 02

Davidsbodenstrasse 25, 4056 Basel

mail@mbrb.ch

www.mbrb.ch

(Counselling sessions by appointment)

Free legal advice on marriage and family law

Basel-City Civil Court

(Zivilgericht Basel-Stadt)

Tel. +41 (0)61 267 81 81

Bäumleingasse 5, 4051 Basel, 2nd floor

www.bs.ch/gerichte-judikative/zivilgericht/

rechtsauskunft

(See website for information about free legal advice)

Advice on alcohol and addiction problems

Department of Health

Addiction Division

(Gesundheitsdepartement, Abteilung Sucht)

Tel. +41 (0)61 267 89 00

Mon to Fri: 8:00-12:00, 13:30-17:00

Malzgasse 30, 4001 Basel

abteilung.sucht@bs.ch

www.sucht.bs.ch

Multilingual advice on addiction problems

Multicultural Addiction Advice

Centre MUSUB

(Multikulturelle Suchtberatungsstelle MUSUB)

Tel. +41 (0)61 273 83 05

Mon to Fri: 8:30-12:00, 14:00-17:00

Peter Merian-Strasse 30, 4052 Basel

info@mituns.ch

www.mituns.ch

Help and advice for parents, families, and caregivers (by phone, email, chat, or face-to-face)

Emergency support for parents

(Elternnotruf)

Tel. 0848 35 45 55 (landline tariff)



www.elternnotruf.ch

Anonymous chats and advice

(by phone, chat, or email)

Die Dargebotene Hand

Tel. 143



www.basel.143.ch

Anonymous chats and advice for children and young people (by phone, chat, SMS, or email)

Pro Juventute

Tel. 147



beratung@147.ch

www.147.ch