Business & Organisation (BU)

Diana Rosenthal



IT-Technologie & Services (IT)

Philippe Hehn



Kundenstrategie & Governance (KSG)

Pilar Hernandez



- **Account Management (ACC)**
  Gerardo Pelosi a.i.
- **Projekt Portfolio Management & Architektur (PPA)**
  Manfred Binninger
- **Risk, Compliance & Records Management (RIC)**
  Alpèr Zürrer

Dienste Verwaltung & Bevölkerung (DVB)

Michael Flückiger



Direct Reports

Service Delivery Management

- **Service Desk Center (SDC)**
  Michèle Gorski
- **Bevölkerungssupport (BES)**
  Francesco Martiriggiano
- **Identity & Access Management (IAM)**
  Peter Walker a.i.
- **ITSM Kundenportal (KUP)**
  Francesco Martiriggiano a.i.

Geschäftsunterstützung (GUS)

Boris Zalewski



- **Finanzwesen & Verrechnung (FIN)**
  Claudia Strub
- **Controlling (CON)**
  Robert Hofmann a.i.
- **Purchasing & Procurement (PAP)**
  Christoph Müller
- **Führungsunterstützung (FUS)**
  Melissa Stamato a.i.

Berufsbildung KV (BBK)

Service Bereitstellung & Qualität (SBQ)

Pascal Stucki



- **Operative Qualität & Prozesse (QPR)**
  Jürgen Stoltz
- **Service Management (SMG)**
  Andrea Tirendi a.i.
- **Solution Architektur & Innovation (SAI)**
  Marc Wiedemann a.i.
- **Projekt Management & PMO (PMO)**
  Gisela Leclere

Infrastruktur & Sicherheit (INS)

Christian Hienle



Direct Reports

Service Delivery Management

- **Plattformen & Cloud Services (PCS)**
  Thomas Reisser
- **Network & Data Center Services (NDS)**
  Ivo Schumacher
- **Cybersecurity Services (CYS)**
  Oliver Güthlin
- **Security Operation Center (SOC)**
  Ferdinand Kuske

Querschnittsapplikationen (QAP)

Christian Probst



Direct Reports

Programm Management
Service Delivery Management

- **Ressort Digital Experience Solutions (RDE)**
  Christian Probst a.i
- **Ressort AI, Data & Development Solutions (RAI)**
  Philipp Klett a.i
- **Ressort SAP Solutions (RSP)**
  Michael Riehm

Digitaler Arbeitsplatz (DAP)

Álvaro Pérez Lado



Direct Reports

Service Delivery Management

- **Workplace Solutions (WPS)**
  Ruven Heller
- **Collaboration Solutions (COL)**
  David Hübner